



## **Client Bill of Rights**

As a client of an Oregon licensee, you have the following rights:

1. To expect that a licensee has met the minimal qualifications of training and experience required by state law;
2. To examine public records maintained by the Board and to have the Board confirm credentials of a licensee;
3. To obtain a copy of the Code of Ethics;
4. To report complaints to the Board;
5. To be informed of the cost of professional services before receiving the services.
6. To be assured of privacy and confidentiality while receiving services as defined by rule and law, including the following exceptions:
  - a) reporting suspected child abuse
  - b) reporting imminent danger to client or others
  - c) reporting information required in court proceedings or by client's insurance company, or other relevant agencies
  - d) providing information concerning licensee case consultation or supervision
  - e) defending claims brought by client against licensee.
7. To be free from being the object of discrimination on the basis of race, religion, gender, or other unlawful category while receiving services.